



# Our Safeguarding Adults Charter about Equality, Diversity and Inclusion

Treating people fairly.





**Everyone should be treated fairly.**



**This charter tells us how we should behave to make sure the Safeguarding Adults service we provide is fair to everyone.**

# Introduction



**The Derby and Derbyshire Safeguarding Adults Boards work to keep people safe from abuse and neglect.**



**We do this by working with agencies such as Adult Social Care, Police and health services to make sure that they are supporting people to keep them safe.**



**Both Safeguarding Adults Boards have a vision for equality, diversity and inclusion. It says that everyone should be treated fairly and have access to information, advice and support to stay safe.**



**The vision aims to make sure we provide a good service to people, and that we make sure equality, diversity and inclusion is part of everything we do.**



**We want to support people from all backgrounds in Derby and Derbyshire, to get help from safeguarding services when they need it, so that they stay safe from harm and abuse.**

# Our Values



## Working Together

**We listen and learn from the people we support, and the people who work for us.**



**We respect and value everyone. We speak and write clearly with everyone.**



## We act with honesty.

**We take responsibility for our actions and decisions.**



**We make sure we treat people who work with us fairly.**



**We put the needs of the people we support first.**

### **Getting better**



**We keep looking for new ways to give the best service possible to everyone.**

# What we want to do



**We will work together with other organisations to share good ideas about how to do things better.**



**We will think about the needs of the people we support.**



**We will make sure we treat people fairly and provide services that are accessible to everyone.**



**We will follow the law.**

# The people we work to support



**We will meet with groups that test ideas before we put them into practice.**



**We will make sure everyone can access services and information easily.**



**We will train staff to understand the different people we serve.**





**We will listen to people's stories and experiences. We will work to create opportunities and remove barriers.**



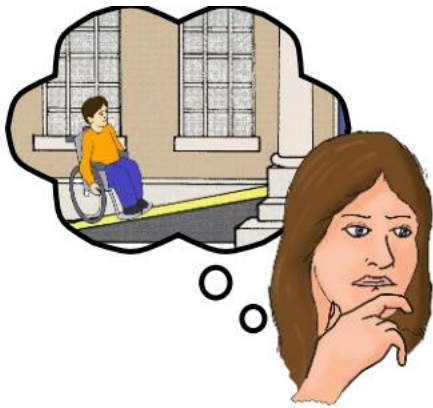
**Listening to people from different groups will make sure we understand people's needs so we can give a better service.**



**We will make sure we learn from our mistakes and make changes to make sure everyone is included.**



**When we make changes, we will ask staff and people we support for their feedback.**



**We will make every effort to stop inequality or discrimination from taking place.**



**We will get better at helping people from all backgrounds to access our services.**



**We will produce information about safeguarding adults which can be understood by people from all backgrounds.**



**We will ask people what they think about our services and use this feedback to make improvements.**



**We will make sure equality, diversity and inclusion is at the heart of everything we do.**

**The Derbyshire and Derby SABs would like to thank the Disclosure and Barring service who granted permission for the Derby and Derbyshire Safeguarding adults boards to use some of their documentation to create this charter.**

**<https://www.gov.uk/dbs>**



**Artwork includes material from the Inspired EasyRead Collection and cannot be used anywhere else without written permission from Inspired Services. [www.inspired.pics](http://www.inspired.pics)**



**This Document has been amended by Derby and Derbyshire Safeguarding Adults Boards for use on their websites, following permission from the above authors of the original documents.**

**[www.derbyshiresab.org.uk](http://www.derbyshiresab.org.uk)  
[www.derbysab.org.uk](http://www.derbysab.org.uk)**